

MADISON COUNTY ROAD DEPARTMENT

JANUARY 2017

SERVICE CALL SCHEDULE

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
15425	03/09/12 01/13/17	Request Schedule Closed	Durations 0.0 S-to-C 1.8 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Ford, Chris Briqade Ave	Briqade Ave
Called to get the ditch behind his house on Church Rd cleaned makes the street flood and the water comes up to this fer							
18738	02/13/14 01/09/17	Request Schedule Closed	Durations 0.0 S-to-C 1.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Burks, Velma Williams Carson Rd	Williams Carson Rd District 5
Need ditches to be trenched on road entire road mainly near 141 water coming off road flooding yard							
18817	02/26/14 01/20/17	Request Schedule Closed	Durations 0.0 S-to-C 1.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Dotson, Corrine Johnson Hill Rd	Johnson Hill Rd District 5
Ditched need to be cleaned out making flooding happen							
19128	04/14/14 01/20/17	Request Schedule Closed	Durations 0.0 S-to-C 1.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Boulden, Martha Adams Ln	Adams Ln District 5
Flooding on road coming onto property needs to clean ditch and culvert up above property							
19635	06/26/14 01/16/17	Request Schedule Closed	Durations 0.0 S-to-C 0.9 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Turner, Randy Cobbville Dr	Cobbville Dr District 5
Ditch in front of house is washing away needs gravel like before							
20559	02/11/15 01/25/17	Request Schedule Closed	Durations 0.0 S-to-C 0.7 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Sanders, Edward St David's Way	St Davids Way District 1
Water is standing in ditch in front of house and next door neighbors							

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20679	03/13/15 01/11/17	Request Schedule Closed	Durations 0.0 S-to-C 0.6 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Ables, Shane Alden Place	Alden Place
concrete busted where culvert runs into backyard.							
20999	04/24/15 01/27/17	Request Schedule Closed	Durations 0.0 S-to-C 0.6 O-to-C	Ditching On Hold	Brown, Shirley Road Maintenance	Porter, Charles Mt Olive Church Rd	Mt Olive Church Rd District 3
Ditches need to be cleaned on entire road.							
21044	05/05/15 01/09/17	Request Schedule Closed	Durations 0.0 S-to-C 0.6 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Brown, Augusta Gordon Rd	Gordon Rd District 5
ditches need cleaning and water is standing in rd (flooding)							
22073	01/25/16 01/12/17	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Burden, Carolyn Shrock Rd	Shrock Rd District 3
Stated that ditch is not draining, water just sits there it doesn't have anywhere to flow; both sides of her driveway and ro							
22134	02/03/16 01/13/17	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Jones, Doug Lake Caroline	Caroline Blvd District 4
Need rip rap on a drainage pipe at Caroline Blvd and Belle Pointe							
22135	02/03/16 01/09/17	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Jones, Doug Lake Caroline	Caroline Blvd District 4
Culvert at 113 Camden Crossing, Camden Crossing and Camden Walk intersection							

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22136	02/03/16 01/19/17	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Jones, Doug Lake Caroline	Caroline Blvd District 4
Poor drainage on Caroline where detention pond is located. Culvert is too small or needs additional culvert, road over flow or this, you may have some other solution							
22146	02/04/16 01/12/17	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Brown Cleo Clark Rd	Cleo Clark Rd District 4
Caller stated that ditch and culvert needs cleaning out, water not draining							
22182	02/12/16 01/27/17	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Thurman, William Pleasant Gift Rd	Pleasant Gift Rd District 5
Culvert needs to be replaced under road, road has a big sink hole right below mailbox at this address, requesting for some							
22190	02/16/16 01/23/17	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Pearson, Janice W Sowell Rd	W Sowell Rd District 1
Dead end of W Sowell Rd ditches needs cleaning out							
22197	02/16/16 01/20/17	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Bradberry, Rose Twin Cedars Ln	Twin Cedars Ln District 1
Culverts need to be replaced on Twin Cedars Ln off of Clarksdale, due to road flooding							
22199	02/16/16 01/19/17	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Sledae, Scott Arrington Dr	Arrington Dr District 3
Culverts clogged up, needs cleaning out							

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22260	02/29/16 01/13/17	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Steen, Gerald Hickory Rd	Hickory Rd District 1
Drainage ditch needs to be checked.							
22267	02/29/16 01/05/17	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Other Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Tidwell, Susan Lake Ridge Circle	Woods Lake Dr District 1
Stated that culverts and ditches needs cleaning out on Woods Lake, ditches holding water							
22294	03/04/16 01/16/17	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Ditching Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Stennett, Rachel Rhodes Ln	Rhodes Ln District 1
Caller stated that the ditch behind her house is holding water and that an old oak tree has fallen in it,she needs someone							
22346	03/11/16 01/17/17	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Wade, Ray Lottville Rd	Lottville Rd District 5
Creek flooded due to culvert on one end is stopped up, rain has washed dirt into ditch causing it not to drain on one end							
22348	03/11/16 01/13/17	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Cox, Ronnie Wildwood Dr	Wildwood Dr District 1
corner of Wildwood Dr culvert is stopped up causing the street to flood							
22360	03/15/16 01/24/17	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Davis, Pauline Hawkins Thyompson Ln	Hawkins Thompson Ln District 4
Ditches stopped up on both sides, and requeating for more dirt on culvert							

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22370	03/16/16 01/13/17	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Tucker, Vanessa King Ranch Rd	King Ranch Rd District 4
Needs ditching coming from 22 on King Ranch Rd the 4th house on the right.							
22383	03/21/16 01/10/17	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Carter, Yalonda East Ridge Cir	East Ridge Cir District 3
caller stated that ditch/drainage is stopped up behind her house and that it's on the COUNTY right away							
22388	03/22/16 01/26/17	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Johnson, Annie Mini Ln	Mini Ln District 5
Caller stated that due to all the rain and flooding, the road is washing out making it difficult to drive on							
22449	03/31/16 01/26/17	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	McMullen, Tanya Old Natchez Trace	Old Natchez Trace District 5
floods at ditch in front of her home and in her home with a hard rain: home in flat area prone to flooding							
22484	04/06/16 01/13/17	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Zialar, Eddie Rabbit Run Rd	Johnson Line Rd District 4
Ditch needs ditching at corner of Johnson Line Rd and Rabbit Run Rd. It is holding water not flowing.							
22525	04/13/16 01/16/17	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Whalen, George O C Hunter Rd	O C Hunter Rd District 4
Ditch is stopped up in front of Fairview Park causing under his house to flood: Requesting to have ditch across the road							

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22527	04/13/16 01/13/17	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Valentine, Tiffany Travis Cv	Travis Cv District 4
Requesting to get hole repaired in culvert if not replaced.							
22529	04/13/16 01/11/17	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Ezra, Mr. Rocky Hill Rd	Rocky Hill Rd District 5
Had a customer call reporting problems with a drainage ditch stopped up or backed up 5 or 6 feet. He said it is at the chnty issues and I just tell him I will pass it on. Haha. I told him I would contact forward the message on to you guys along w							
22531	04/13/16 01/12/17	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Dig Out Medium Priority	Brown, Shirley Road Maintenance	Kirkland, Carol Dogwood Lane	Dogwood Ln District 1
Needs dig out repair							
22543	04/14/16 01/17/17	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Lyon, Unknown Cedar Hill Rd	Cedar Hill Rd District 5
Cedar Hill Rd 3quarters of a mile west of 463, culvert under road around it has washed away							
22547	04/15/16 01/18/17	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Gordon, Linda Hunters Row	Hunters Row District 3
Culvert is stopped up causing yard to flood, requesting for rocks or dirt around culvert							
22559	04/18/16 01/13/17	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Wolfe, David King Ranch Rd	King Ranch Rd District 4
Requesting ditch be cleaned out because of mudslide and is flood the front yard							

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22577	04/20/16 01/06/17	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	King, Mildred Gus Green Rd	Gus Green Rd District 3
Water running from the road is running onto property flooding. Also has concerns for creek running under road unto pro							
22733	05/11/16 01/19/17	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Melton, Sondra Ouail Ridge Dr	Ouail Ridge Dr District 3
Culvert has a sinkhole at the base of it,causing the road to sink in							
22801	05/25/16 01/27/17	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Lynn, Stanley Eagles Nest Cir	Eagles Nest Cir District 2
Having drainage problems when the water flows down, it doesn't go into the sewer							
22861	06/06/16 01/23/17	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Perry, Catherine Gus Green Rd	Gus Green Rd District 3
Ditch is washing out into the road							
22920	06/21/16 01/23/17	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Miller, John Twelve Oaks Trace	Twelve Oaks Trace District 4
Dead trees need cutting off the side of the road starting at the stop sign going East							
22938	06/23/16 01/30/17	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Boldin, Martha Adams Ln	Adams Ln District 5
Requesting some ditching be done on the ditches in front of house because of flooding under house							

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23015	07/11/16 01/11/17	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Repair Medium Priority Brown, Shirley Road Maintenance	Smith, Russell Deweese Rd	Deweese Rd District 3
Requesting culvert to hayfield be extended so large equipment can get in and out						
23020	07/12/16 01/12/17	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority Brown, Shirley Road Maintenance	Skates, Adam Pocahontas Rd	Pocahontas Rd District 4
Needs culvert installed at new address						
23053	07/20/16 01/23/17	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Limb Cutting Medium Priority Brown, Shirley Road Maintenance	Whitaker, Marv Miqains Rd	Miqains Rd District 1
Tree leaning on the side of road about 9/10 of a mile in between 309 Miqains and the creek, dont go past the creek						
23058	07/25/16 01/30/17	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority Brown, Shirley Road Maintenance	Loston, Martha North Old Canton Rd	North Old Canton Rd District 1
At this address on both sides and ditch needs digging						
23064	07/27/16 01/31/17	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority Brown, Shirley Road Maintenance	Bennett, Bernard Catlett Rd	Catherine Cv District 3
Requesting to have ditch and culvert cleaned so water can flow better across from Tyler Ln						
23066	07/27/16 01/17/17	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Pot Holes Medium Priority Brown, Shirley Road Maintenance	Fortenberry, Larry Bridge Park Dr	Bridge Park Dr District 4
Requesting for someone to come out and take a look at the hole in front of his house,says the hole is deteriorating						

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23078	08/02/16 01/24/17	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Martin, Don Cedar Ridge Drive	Cedar Ridge Dr District 5
culvert not draining and ditches hold water; needs to be cleaned out on both sides.							
23085	08/01/16 01/06/17	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Washington, Felice Middle Rd	Middle Rd District 4
She needs culvert installation. Will call back when it is staked and address is posted.							
23106	08/08/16 01/09/17	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Gravel Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Ward, Deidra Oak Hill Dr	Oak Hill Dr District 1
Wants some one to come out and check road to see is it for us to maintain or her, its a small short road, that needs grave							
23123	08/10/16 01/09/17	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Anderson, Lance Firetower Rd	Firetower Rd District 5
Needs culvert replaced at Charlie Buck Hunting Club driveway.							
23126	08/10/16 01/25/17	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Caller Daughtrev Drive	Old Jackson Rd District 4
Said ditching needed on Daughtrev Drive and Old Jackson Rd							
23135	08/11/16 01/17/17	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Gravel Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Watras, Rob Grown Williams Rd	Grown Williams Rd District 5
Driveway has washed away due to when it rain the water flows down in driveway, causing the gravel to wash away, and h tate that we are accountable for WM							

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23159	08/17/16 01/19/17	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Fleminq, Dwayne Bear Creek Circle	Bear Creek Cir District 1
Concrete separating at driveway, leaving a gap and the driveway is raised with a hump that makes it hard to drive over w							
23163	08/18/16 01/26/17	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Thomas, Barbara Pleasant Git Rd	Pleasant Gift Rd District 5
Culvert and ditch needs dugging out, causing yard to flood							
23171	08/18/16 01/26/17	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Edwards, Regina South Deerfield Drive	South Deerfield Dr District 1
drainage ditches all along road are stopped up and it makes her yard flood.							
23192	08/23/16 01/23/17	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Limb Cutting Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Evans, Joe Old Hwy 51	Old Hwy 51
Trees are hanging over the road, about to fall any day they are tag off with red ribbons, close to A R Rimmer Rd							
23202	08/24/16 01/27/17	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Gordon, James St Charles St	St Charles St District 4
Culvert, and ditch stopped up							
23204	08/24/16 01/27/17	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Bennett, Linda Catlett Rd	Catlett Rd District 3
Culvert, ditch needs dugging out, causing the water not to drain out							

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23209	08/25/16 01/09/17	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Wilson, John North Old Canton Rd North Old Canton Rd District 1
Ditch needs cleaning out, 50 feet before you get to the creek, west side of property at this address						
23228	08/29/16 01/25/17	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Burton, Beth Village Circle South Deerfield Dr District 1
There is some sinking in her backyard. Her backyard fronts South Deerfield Drive. She has put an orange cone in the sunk						
23229	08/29/16 01/19/17	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Unknown, Steven Dees Dr Dees Dr District 4
Ditches need cleaning out						
23230	08/29/16 01/30/17	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Low Priority	Brown, Shirley Road Maintenance	Gaines, Carla Fox Hollow Fox Hollow District 1
She said we came out and dug out her ditch. Now the ditch is too deep and steep for her to mow and water is standing i						
23244	08/31/16 01/23/17	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Tim St. Davids Way St. Davids Way District 1
High area needs to be cut so ditch drains better.						
23268	09/06/16 01/31/17	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Towing, KMA American Way American Way District 3
Came in and stated that there are bad huge and deep potholes on American way/Enterprise						

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23279	09/08/16 01/13/17	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Cummins, Teresa Ramaae Rd	Ramaae Rd District 4
Needs gravel, stated that the road is washing out by the pond an it's very dangerous							
23296	09/14/16 01/13/17	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Knowles, Charles Lake Ridge Dr	Lake Ridge Dr District 4
Needs culvert installed.							
23315	09/19/16 01/19/17	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Vance, Billy Strong Rd	Strong Rd District 1
Needs ditch cleaned out and mowed.							
23318	09/20/16 01/20/17	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Tate, Michael Saddle Brook Cv	SADDLE BROOK CV District 2
Needs culvert installed on new property							
23320	09/20/16 01/17/17	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Bloodworth, Jim American Way	American Way District 3
Has an erosion problem property that he is wanting to build off of Gluckstadt and Distribution Dr also wanted to know h							
23322	09/21/16 01/20/17	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Porter, Johnnie Coker Rd	Coker Rd District 3
needs her culvert unstopped.							

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23330	09/22/16 01/23/17	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Jones, Doug Gatlin Lane Gartin Ln District 3
There is a ditch at the corner of Gatlin Lane and Northshore Boulevard which needs to be cleaned out so we can do a bet						
23334	09/23/16 01/19/17	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Brown, Lorraine Yandell Road Yandell Rd District 1
Needs culvert installed.						
23335	09/23/16 01/26/17	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Jovner, Percy Dock Chinn Rd Dock Chinn Rd District 5
Needs culvert replaced across the road						
23365	10/03/16 01/09/17	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Barnett, Gary Cleo Clark Rd Cleo Clark Rd District 4
Needs culvert installed, right pass 153 Cleo Clark Rd on the left, it will be staked and sprayed with orange paint						
23366	10/04/16 01/24/17	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Miller, Callie W Sowell Rd W Sowell Rd District 1
Called request some one come out to check the creek on road is flooding property ; and water is stnading						
23367	10/04/16 01/05/17	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Brame, Robert Kearney Park Road Kearney Park Rd District 4
Needs gravel at end of driveway.						

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23388	10/11/16 01/12/17	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Goodwin, Peavy Sowell Rd	Sowell Rd District 1
Water not flowing through ditch on both sides of the road, it's backing up on both sides of the Taylors's property							
23415	10/19/16 01/13/17	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Mowing Medium Priority	Brown, Shirley Road Maintenance	Lona, Kelly Rhodes Ln	Rhodes Ln District 1
Grass needs cutting in ditches/ Retention Pond near this address							
23429	10/25/16 01/24/17	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Jones, Cleo Ramaae Rd	Ramaae Rd District 4
Ditch needs to be cleaned out							
23454	11/03/16 01/13/17	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Robertson, Jacob Livinaston-Vernon Rd	Livinaston Vernon Rd District 4
Needs culvert installed							
23464	11/07/16 01/24/17	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Brown, Janice Brown Rd W	Brown Rd W District 5
Culvert is busted							
23466	11/07/16 01/16/17	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Thomas, Harold Hwy 43	Hwy 43 District 5
Caller stated that a huge Pine tree has been struck by lightning and about to fall any day							

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Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
23475	11/09/16 01/20/17	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Limb Cutting Medium Priority Road Maintenance Tree limbs hanging over the road	Brown, Shirley Road Maintenance	Mr, Christian Twelve Oaks Trace Twelve Oaks Trace District 4
23478	11/09/16 01/06/17	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority Road Maintenance Needs culvert at this address in Twin Lakes Sudv	Brown, Shirley Road Maintenance	Winton, Jerry Mae Ave Mae Ave District 5
23486	11/10/16 01/18/17	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority Road Maintenance Need cross drain replaced	Brown, Shirley Road Maintenance	Unknow 521 Beaverdam Rd 521 Beaverdam Rd District 5
23501	11/17/16 01/13/17	Request Schedule Closed	Durations 0.0 S-to-C 41.0 O-to-C	Culvert Installation Medium Priority Road Maintenance Needs culvert installed	Brown, Shirley Road Maintenance	McGruder, Alonzo Sharon Rd Sharon Rd District 5
23505	11/18/16 01/13/17	Request Schedule Closed	Durations 0.0 S-to-C 39.9 O-to-C	Culvert Installation Medium Priority Road Maintenance Culvert washed out on bridge	Brown, Shirley Road Maintenance	Spencer, Jessie Kearney Park Rd Kearney Park Rd District 4
23523	11/29/16 01/16/17	Request Schedule Closed	Durations 0.0 S-to-C 29.0 O-to-C	Culvert Installation Medium Priority Road Maintenance Need culvert installed across from 524 Goodloe Road	Brown, Shirley Road Maintenance	Williams, Ophential 525 Goodloe Road 525 Goodloe Road District 5

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
23524	11/29/16 01/16/17	Request Schedule Closed	Durations 0.0 S-to-C 28.9 O-to-C	Culvert Installation Medium Priority Brown, Shirley Road Maintenance	Koury, Marvin Stokes Rd	Stokes Rd District 3
Culvert needs installed at this address, already staked and marked						
23527	11/29/16 01/24/17	Request Schedule Closed	Durations 0.0 S-to-C 28.9 O-to-C	Drainage Medium Priority Brown, Shirley Road Maintenance	Lee, Danny Sheriff's Office new drive way	Madison Co Sheriffs Office District 1
Requesting to have rip rap be apply to the outer opening of the newly installed pipe at driveway						
23528	11/30/16 01/19/17	Request Schedule Closed	Durations 0.0 S-to-C 28.1 O-to-C	Culvert Repair Medium Priority Brown, Shirley Road Maintenance	Chunn, Mary Rocky Hill Rd	Rocky Hill Rd District 5
Call to report newly installed culvert near the Leake Co line has washed out						
23533	11/30/16 01/12/17	Request Schedule Closed	Durations 0.0 S-to-C 27.9 O-to-C	Sink Hole Medium Priority Brown, Shirley Road Maintenance	Stallinas, Tommy Belle Pointe Ln	Belle Pointe Ln District 4
Drainage pipe leading from his house to Carolina Pt has sink holes in it						
23543	12/05/16 01/11/17	Request Schedule Closed	Durations 0.0 S-to-C 23.0 O-to-C	Culvert Repair Medium Priority Brown, Shirley Road Maintenance	Kernot, Velma Rocky Hill Rd	Rocky Hill Rd District 5
Culvert is sinking in by the creek close to Mt. Zion Rd at the bottom of the hill						
23547	12/07/16 01/06/17	Request Schedule Closed	Durations 0.0 S-to-C 21.1 O-to-C	Drainage Medium Priority Brown, Shirley Road Maintenance	Harden, Randall Brisco St	Brisco St
Storm drain stopped up with dirt at this address in Hatheway Sudv						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
23548	12/07/16 01/10/17	Request Schedule Closed	Durations 0.0 S-to-C 21.1 O-to-C	Dig Out Medium Priority	Brown, Shirley Road Maintenance	Clark, Kenneth Dove Cv Dove Cv District 3
Hole under road needs to be dug out to be fix, asphalt keep sinking down in hole. There ia a pipe about 25 feet from the						
23550	12/07/16 01/10/17	Request Schedule Closed	Durations 0.0 S-to-C 20.8 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Halbert, Justin Twelve Oaks Trace Twelve Oaks Trace District 4
Needs culvert installed at both addresses, but different property owners						
23552	12/09/16 01/11/17	Request Schedule Closed	Durations 0.0 S-to-C 19.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	McNalty, Tamara Railroad St N Railroad St District 5
Need culvert inatalled						
23553	12/09/16 01/06/17	Request Schedule Closed	Durations 0.0 S-to-C 19.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Blackmon, Ashley Goodloe Rd Goodloe Rd District 5
Needs culvert installed						
23555	12/09/16 01/25/17	Request Schedule Closed	Durations 0.0 S-to-C 19.1 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Scott, Marv Alexander Dr Alexander Dr District 3
Caller stated that road is uneven, needs black tar						
23557	12/09/16 01/09/17	Request Schedule Closed	Durations 0.0 S-to-C 19.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Davle, Sheryl Old Natchez Trace Old Natchez Trace District 5
Needs culvert installed on new property						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
23559	12/09/16 01/09/17	Request Schedule Closed	Durations 0.0 S-to-C 19.0 O-to-C	Culvert Installation Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Banks, Austin Twelve Oake Trace	Twelve Oaks Trace District 4
Needs culvert installed on new property							
23560	12/09/16 01/11/17	Request Schedule Closed	Durations 0.0 S-to-C 18.8 O-to-C	Sink Hole Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Cook, Yvette Maple Grove	Maple Grove District 3
Sink hole about 2 feet wide at the back of fence line							
23561	12/09/16 01/09/17	Request Schedule Closed	Durations 0.0 S-to-C 18.8 O-to-C	Culvert Installation Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Rutrick, Michelle Twelve Oaks Trace	Twelve Oaks Trace District 4
Needs culvert installed on new property							
23564	12/12/16 01/12/17	Request Schedule Closed	Durations 0.0 S-to-C 15.8 O-to-C	Drainage Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	White, Vance 118 Woodridge Dr	Woodridge Dr District 4
Bad drainage sinkholes forming holes in yard. Woodridge Dr is in the Woodland subdivision in Flora.							
23565	12/12/16 01/12/17	Request Schedule Closed	Durations 0.0 S-to-C 15.8 O-to-C	Culvert Repair Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Bacon 144 Twelve Oaks Trace	Twelve Oaks Trace District 3
Need to replace pipe with 24LF of RCP 18" x 28 1/2 (24") Remove existing CMP and replace with RCP							
23566	12/12/16 01/12/17	Request Schedule Closed	Durations 0.0 S-to-C 15.8 O-to-C	Culvert Repair Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Dinkelacker, Daniel Smith Carr Rd	Smith Carr Rd District 4
Culvert needs cleaning out							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
23569	12/12/16 01/17/17	Request Schedule Closed	Durations 0.0 S-to-C 15.8 O-to-C	Culvert Repair Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Babb, Amanda West Side Ln	West Side Ln District 1
Culvert needs gravel, old gravel has washed away							
23572	12/13/16 01/13/17	Request Schedule Closed	Durations 0.0 S-to-C 14.8 O-to-C	Sink Hole Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Glascoe, Mrs. Cox Ferry Road	Cox Ferry Rd District 4
Said sinkhole is forming on left side of Cox Ferry Road near 749 Cox Ferry Road near Hwy 49 (could be a pothole)							
23574	12/14/16 01/13/17	Request Schedule Closed	Durations 0.0 S-to-C 13.8 O-to-C	Culvert Installation Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Momgomery, Authur 671 Mt. Leopard Rd	Mt Leopard Rd District 3
Need 60 ft of culvert install, will pull trailer and drive is very narrow.							
23575	12/15/16 01/16/17	Request Schedule Closed	Durations 0.0 S-to-C 12.9 O-to-C	Culvert Repair Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Jackson, Richard Sowel Rd	Sowell Rd District 1
on the right about 200 ft from the bridge.							
23576	12/15/16 01/05/17	Request Schedule Closed	Durations 0.0 S-to-C 12.8 O-to-C	Dig Out Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Brombacher, John Coachmans Rd	Coachmans Rd District 2
Road sinking where it was repaired last, and another hole is forming down from 108 Coachman's Rd.							
23579	12/16/16 01/16/17	Request Schedule Closed	Durations 0.0 S-to-C 12.1 O-to-C	Gravel Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Miggins, John Risina Chapel Rd	Risina Chapel Rd District 5
Needs gravel in driveway and also requesting for culvert installed at this address							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
23582	12/16/16 01/16/17	Request Schedule Closed Durations 0.0 S-to-C 11.8 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Sheriff, Dept Old Canton Rd	Old Canton Rd District 2
Road is forming some kind swelling thats causing drivers hard to travel on in between Green Oak-Cherry Rose Ln						
23583	12/19/16 01/04/17	Request Schedule Closed Durations 0.0 S-to-C 9.1 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Unknown North Old Canton Rd	North Old Canton Rd District 1
Tree has fallen on top of another tree that's leaning over the road about 3 quarters of a mile						
23599	12/28/16 01/06/17	Request Schedule Closed Durations 0.0 S-to-C 0.2 O-to-C	Signage Installation Medium Priority	Brown, Shirley Road Maintenance	Vance, JoAnn Stromq Rd	Strong Rd District 1
Street sign missing [Strong Rd]						
23600	12/28/16 01/27/17	Request Schedule Closed Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Brown, Mrs Stump Bridge Rd	Stump Bridge Rd District 4
Needs ditching						
23601	12/28/16 01/11/17	Request Schedule Closed Durations 0.0 S-to-C 0.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Keith, Linda Waldrop Rd	Waldrop Rd District 4
Culvert has caved in at this address and also bad potholes on Cox Ferry Rd off Hwy 49 on Flora						

Open Requests: 119
0.00 S-to-C Average Duration
5.16 O-to-C Average Duration

Total Requests: 119
0.00 S-to-C Average Duration
5.16 O-to-C Average Duration